

Hamilton Alliance for Tiny Shelters

Person With Lived Experience Report

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Executive Summary

Between the dates of February 7th to March 3rd, 2022, the Hamilton Alliance for Tiny Shelters conducted interviews of thirty-six people with current or recent lived experience of unsheltered homelessness. The purpose of these interviews was to assess the need for a community of tiny shelters, to learn how they would want the program structured, and to find the ideal location.

This report is a summary of those interviews.

The data shows a need for this program in Hamilton, with 97.2% of respondents saying they would be interested in a home if one was available for them. The preferred location would be outside the downtown core, close enough to access services, but not so close that the problems of downtown life come to them. Most of the respondents (94.2%) would be willing to do both paid and volunteer work for the betterment of the community, and they value neighbours who would do the same - working collectively for the community and trying to better themselves in the process. They also did not expect it to be free, with 96.9% of respondents agreeing to contribute the housing portion of their OW or ODSP cheque to support the program.

When it came to services, the focus was primarily on the support system that would allow them to stabilize their lives (mental health support, street outreach, housing workers), followed by opportunities to be independent and grow (kitchen access, community gardens, library). The services that were the least prioritized were door-to-door deliveries, emphasizing a desire for autonomy.

Finally, the individuals surveyed wanted a site free from open drug use, violence, and illegal weapons. They recognized the importance of rules and consequences, but also understood that warnings and opportunities for redemption were sometimes more appropriate than immediate eviction. If it becomes necessary to evict a resident, these individuals prefer a hybrid model where both staff and residents have input on whether it's time for someone to go.

Overall, the people interviewed expressed wanting something better for themselves and that they would be willing to work for it. They wanted safety, independence, and privacy. They wanted tiny homes in Hamilton.

Background

The focus of this survey is to assist the Hamilton Alliance for Tiny Shelters in their efforts to create a tiny cabin community for people experiencing homelessness. Gathering the experiences, preferences, and perspectives of people with lived experience (PWLE) will help inform the direction of the project and ensure it is as successful as possible.

The key areas of inquiry in this report are; whether the program meets a real need, where it should be located, and how it should be operated. Any attempt to answer these questions would be incomplete without the firsthand voices of people with lived experience. The data in this report is a step towards answering those questions in a way that centres the experiences and insights of people who live this reality every day.

Finally, this report marks the beginning of HATS' consultation and inclusion of people with lived experience, not an end to it. Applying the philosophy of '*nothing about us without us*' means that there will be ongoing efforts to include the voices of lived experience at every step of the process. These voices, alongside input from the city, service agencies, and the HATS core team, will ensure that Hamilton's tiny shelter project is a success.

Survey Method

This data is the product of thirty-seven interviews that took place in Hamilton, Ontario between the dates of February 7th, 2022 to March 3rd, 2022. The target audience was people who are currently experiencing or have recently experienced unsheltered homelessness. In order to reach this population, the surveyor attended morning drop in centres at Wesley Urban Ministries (52 Catharine Street North) and evening drop in centres at The Hub (78 Vine St). The surveyor worked with staff and volunteers to find eligible respondents. Respondents were given a \$10.00 Tim Hortons gift card in exchange for their time.

The format of the surveys was a blend of open-ended and closed-ended questions leading to a mix of qualitative and quantitative data. After the interviews closed, the surveyor went through the qualitative data, collecting common themes and assigning a numerical value to the number of different respondents who mentioned them independently. Questions 1, 2, 7, 8, 9, 12, 13, and 14 were done with this methodology. That means the final figures for those questions are subject to interpretation and should be used more as a guide than an exact figure.

Thirty-seven surveys were completed over four days. There was one duplicate participant who had more to offer, leaving thirty-six unique respondents*. All respondents are either currently experiencing or have recently experienced unsheltered homelessness in Hamilton. To protect their privacy, no identifying information was taken from any of the respondents. The only identifying piece of information is a unique interview code attached to every result confirming the date of the survey and what order they were surveyed. Because of this, no demographic data is available.

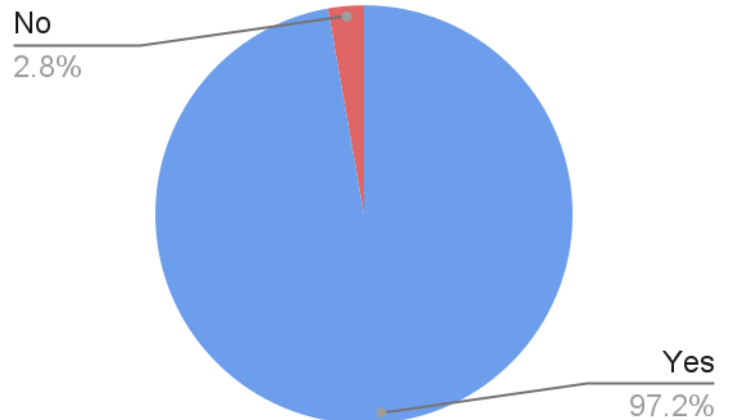
*This respondent did not have their data included twice. Their additional feedback was only included in the final ‘any additional comments’ section. All other fields were left blank.

Q1 - Would you be interested in a place like this?

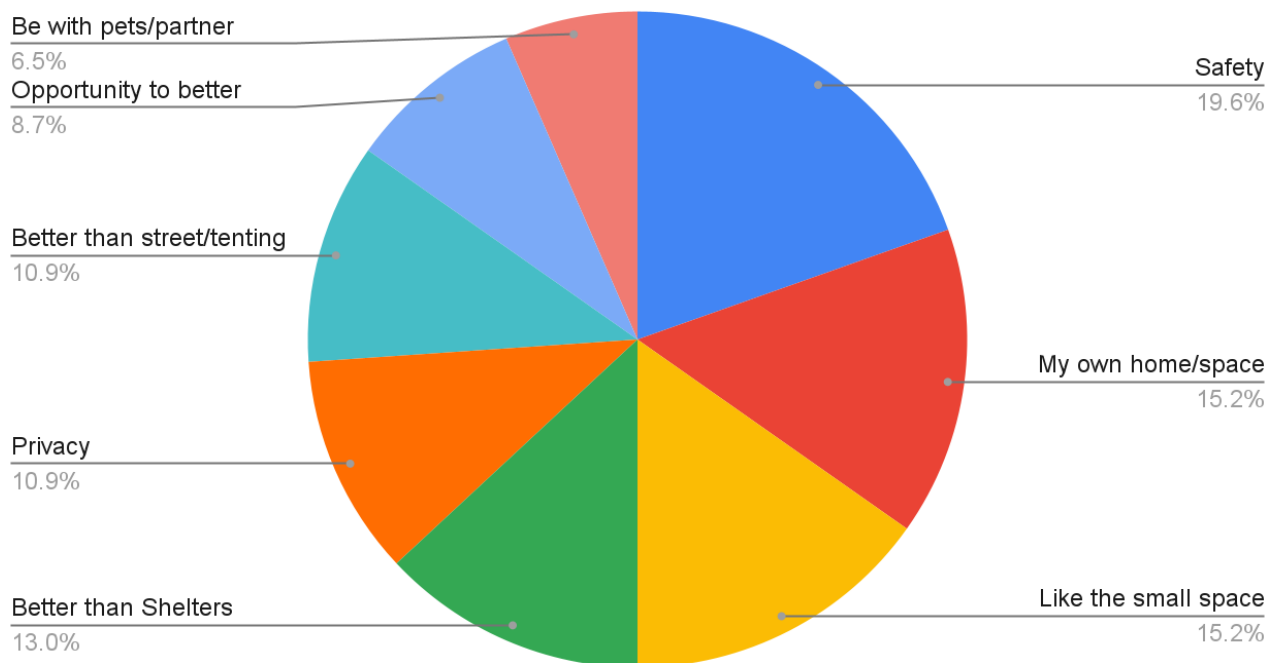
Of the individuals surveyed, 97.2% said they would be interested in one of these homes if it became available to them.

When asked to elaborate on why, they emphasized that a shelter like this within a supportive community would meet their needs for safety, independence, and privacy. They also said the smaller space would be easier to manage, and they would prefer something like this to either shelters or to sleeping rough outdoors. The final items mentioned by the individuals surveyed were that a place like this could give them an opportunity to better themselves and would give them the ability to access a safe shelter without giving up their partners or, importantly, their pets.

Would you be interested in a tiny shelter?



Why?



Taken as a whole, this data shows a need for a community of tiny shelters in Hamilton that is focused on safety, independence, and autonomy - all while providing the residents opportunities to change their lives. In the words of one interviewee:

“I think this sounds like a very very great idea. Hamilton needs it. It's bad out here. the homelessness, drug addiction. I'm an addict myself but the living space will get people into living skills, living situations, growing up a bit. I'm a grown ass adult and I don't act like it half the time. Treat someone like a child, they are gonna act like a child. Treat them like an adult and they are gonna act it.”

Would you be interested in a tiny shelter?

Yes	35
No	1

Why?

Safety	9
My own home/space	7
Like the small space aspect	7
Better than Shelters	6
Privacy	5
Better than street/tenting	5
Opportunity to better themselves	4
Be with pets/partner	3

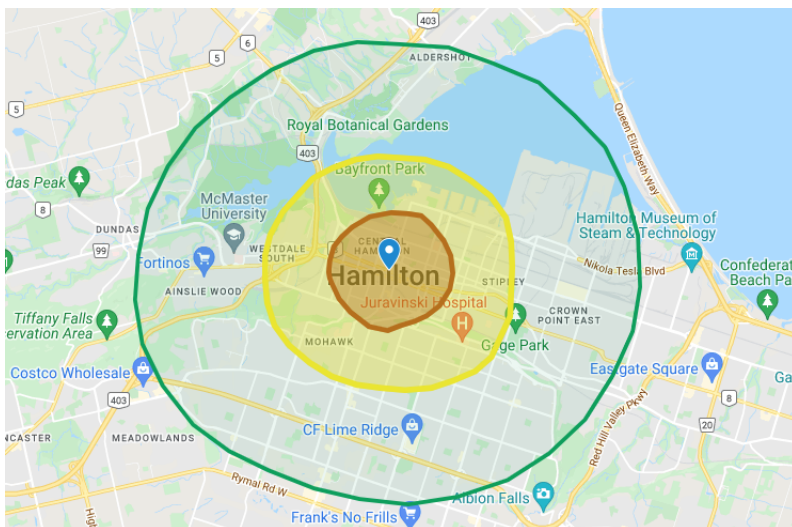
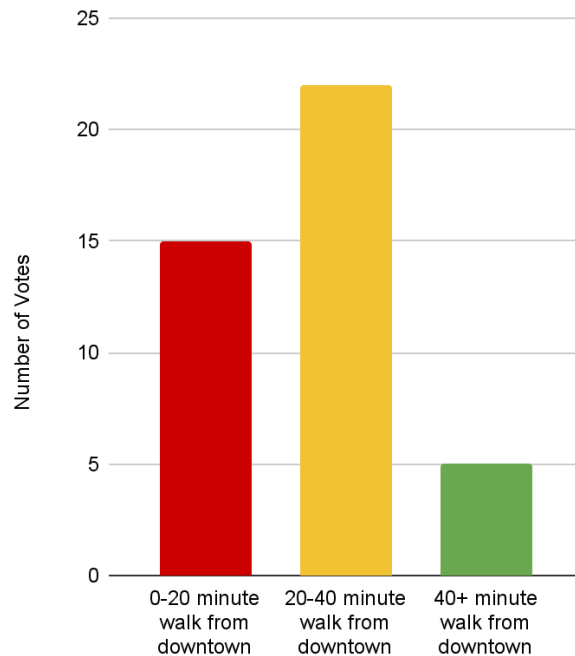
Q2 - Where in the city would you like it to be?

Although this question was second in the survey, the surveyor asked it at the end of the interview so that respondents could have a full understanding of the program before answering. Respondents were asked what the ideal location would be for this community. They could answer with either a distance from downtown or a specific location.

Then, the surveyor calculated the walking distance from their ideal location to downtown (Jackson Square) and tallied the results into the three categories below. Some respondents gave multiple answers so the sum of the responses is greater than the number of respondents.

This data shows that, when imagining an ideal community, many of these individuals want to get out of the downtown core and the issues associated with it. The ideal location is one where you can access the downtown, but you are far enough away that the problems of downtown don't come knocking. In the words of another respondent:

“I don't really care if it's central. There are buses everywhere. I just want to be somewhere secure, and safe, and that I can have access to a phone, and that I can get on with my life - because I can't get on with my life.”



For easier visualization of what these distances look like, locations were transposed on to [this map](#):

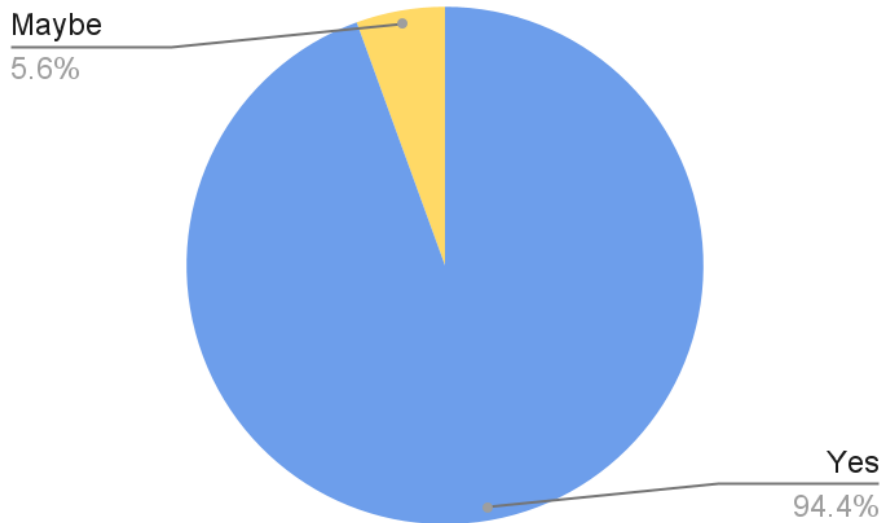
Some locations that came up repeatedly in the conversations were:

- Cathedral Park
- SJAM
- Stoney Creek
- Bayfront Area
- Downtown

Q3 - Would you do volunteer work on site?

Volunteer work will be critical to the success of this project. When asked if they would do unpaid chores and site maintenance work around the project, 94.4% of respondents said they would.

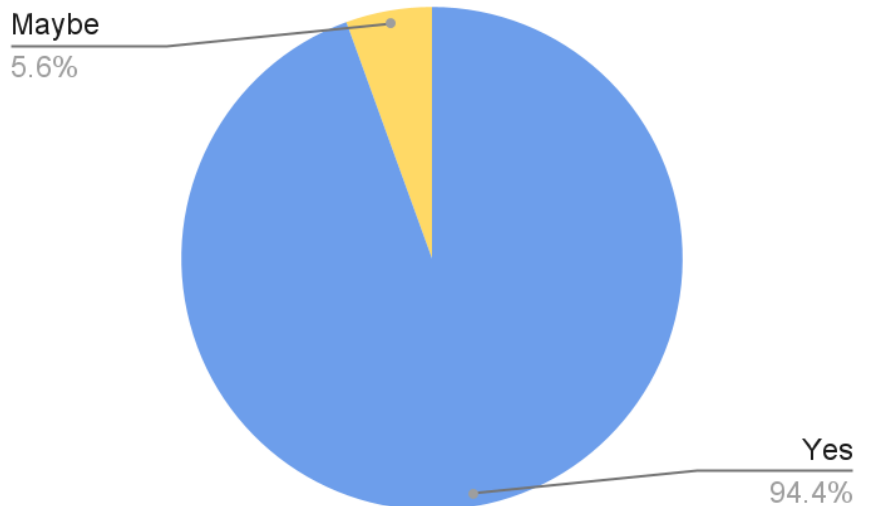
Yes	34
Maybe	2
No	0



Q4 - Would you do paid work on site?

This project is also exploring offering paid positions to residents. The same percentage said they would do paid work, indicating that the desire to help is as important to the potential residents as the salary itself.

Yes	34
Maybe	2
No	0



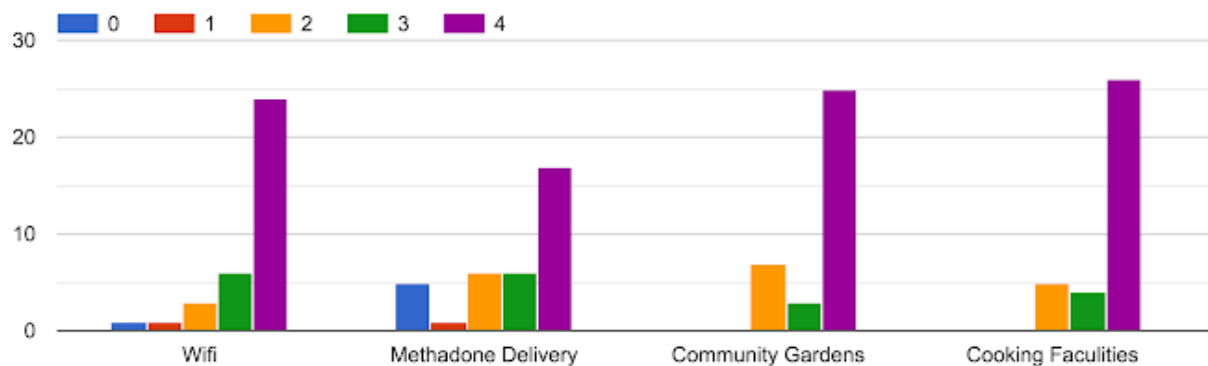
Q5 - Which of the following would be the most important to you? (Service Ranking)

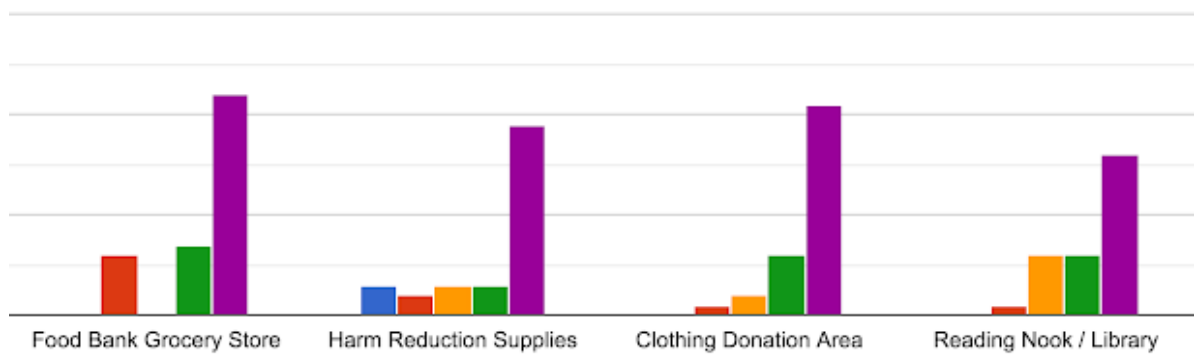
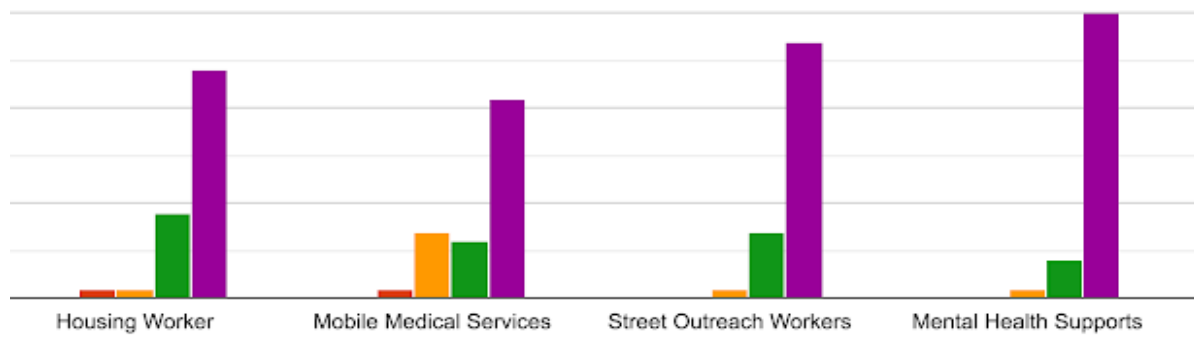
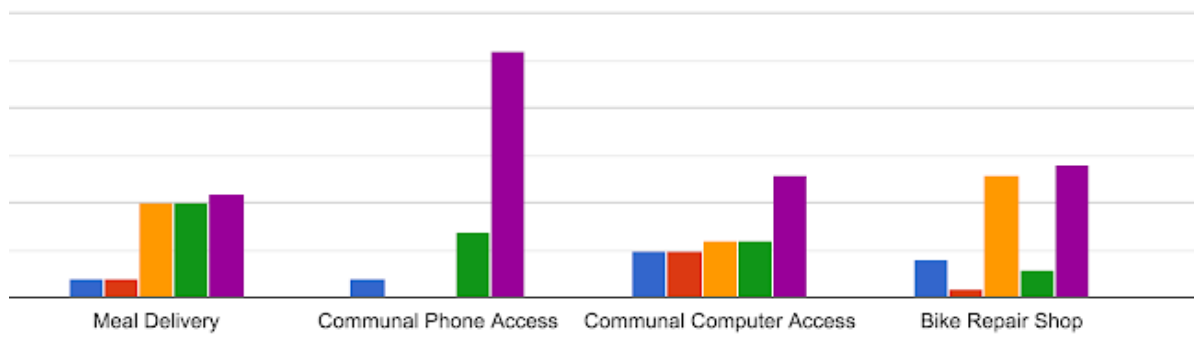
For this question, respondents were presented with a list of potential services that could be offered on-site then asked to rank them from zero to four with zero being 'should not be on site' and four being 'absolutely necessary'.

Scores were then averaged and the list below is how they were ranked:

Service	Rank
Mental Health Supports	3.9
Street Outreach Workers	3.7
Housing Worker	3.6
Wifi	3.6
Clothing Donation Area	3.6
Community Gardens	3.5
Cooking Facilities (Kitchen)	3.5
Communal Phone Access	3.3
Harm Reduction Supplies	3.3
Reading Nook / Library	3.2
Mobile Medical Services	3.0
Food Bank Grocery Store	3.0
Methadone Delivery	3.0
Meal Delivery	2.8
Communal Computer Access	2.3
Bike Repair Shop	2.2

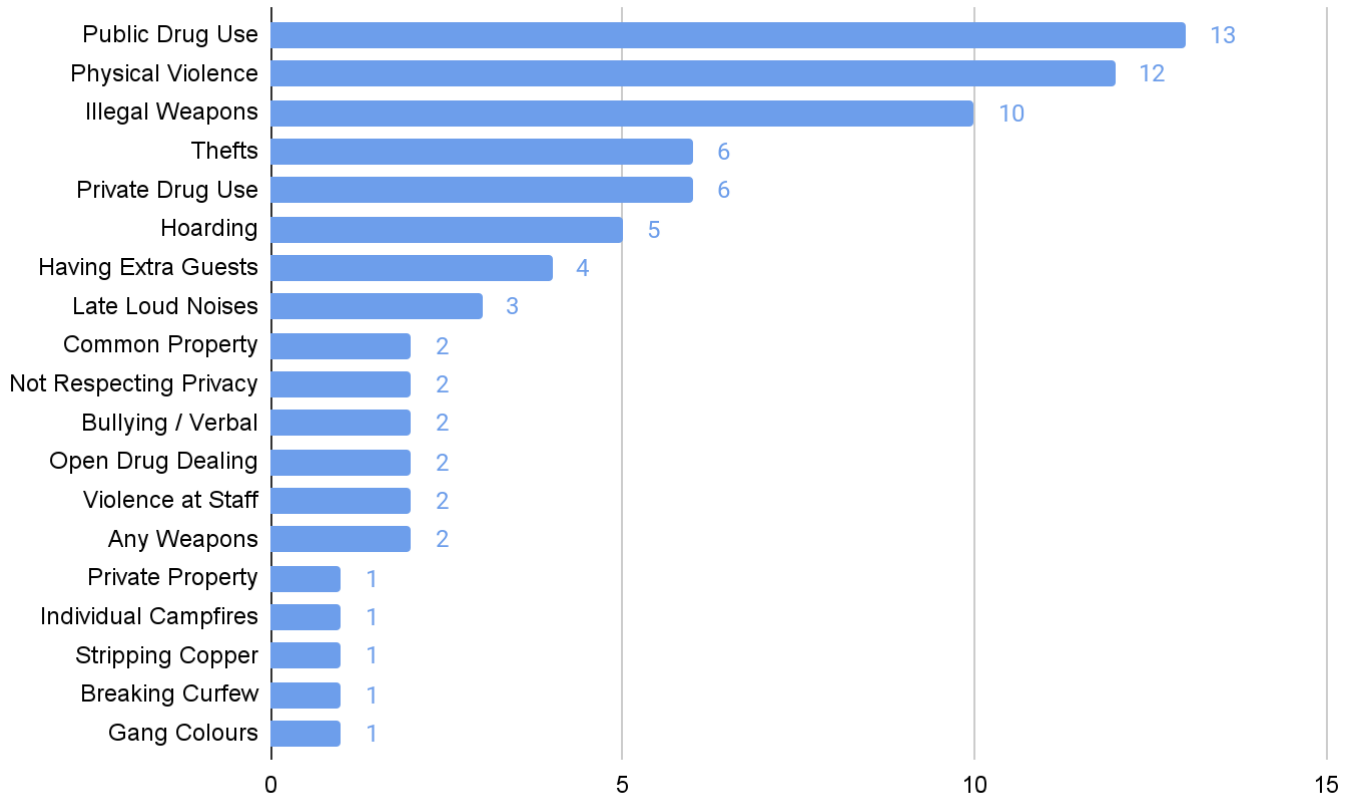
Which of the following would be important to you?





Q6 - What should be prohibited?

This question asked the respondents what should be prohibited within the community. These responses will help inform the commitment statements that residents must agree to in order to live within the community. Their responses are below:

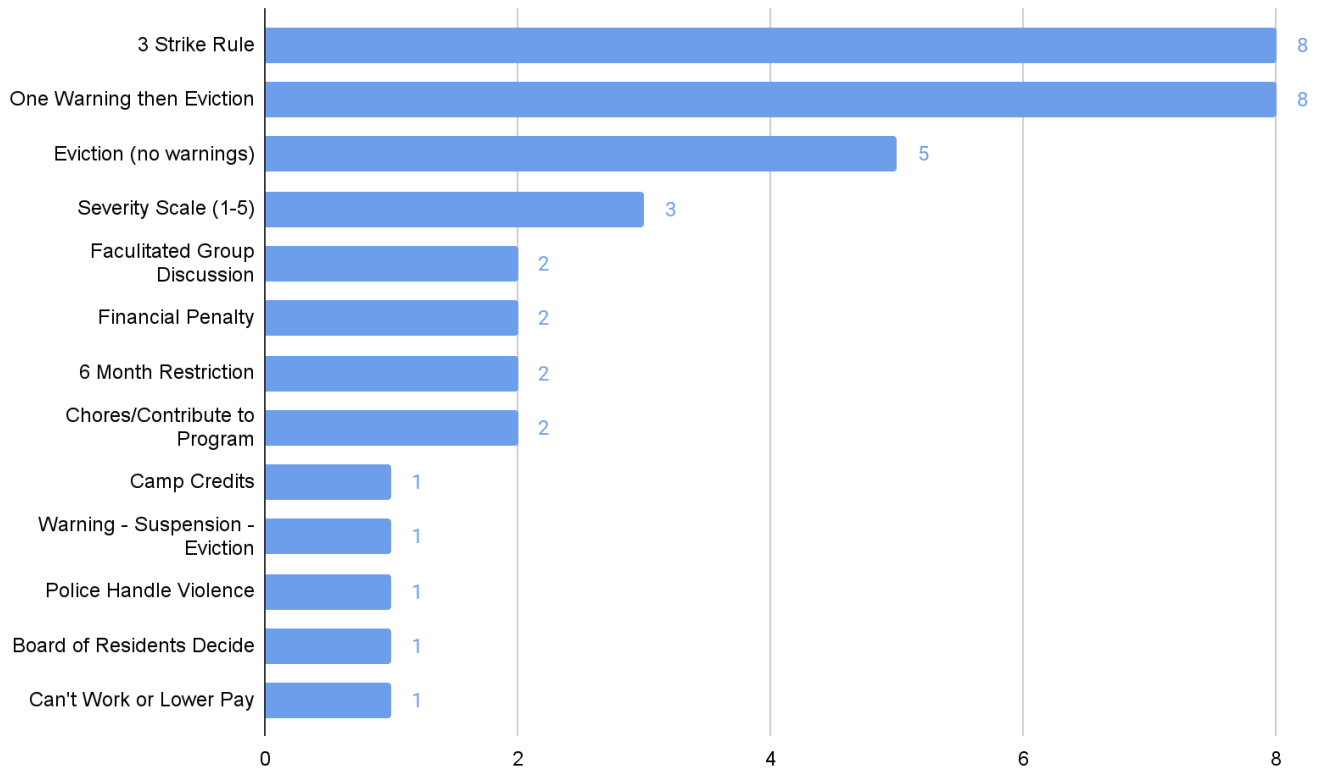


Public Drug Use	13
Physical Violence	12
Illegal Weapons	10
Thefts	6
Private Drug Use	6
Hoarding	5
Having Extra Guests (Beyond a limit)	4
Late Loud Noises	3
Common Property Destruction	2
Not Respecting Privacy	2
Bullying / Verbal Violence	2
Open Drug Dealing	2
Violence at Staff	2
Any Weapons	2

Private Property Destruction	1
Individual Campfires	1
Stripping Copper	1
Breaking Curfew	1
Gang Colours	1

Q7 - What should happen when someone breaks the rules?

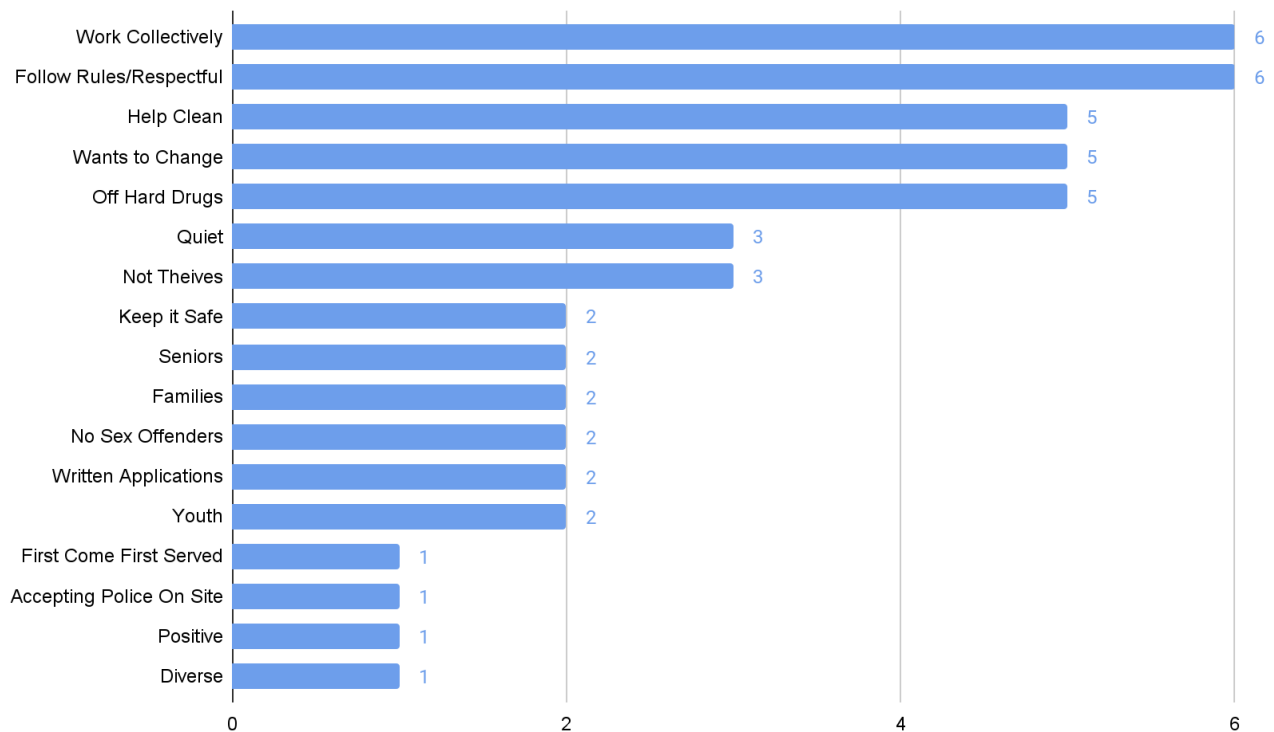
The following question asked, if a resident were to break the proposed rules you just mentioned, what should the penalty for that be? These penalties leaned heavily towards a warning - eviction model of justice. Some interviewees mentioned the opportunity to earn your second chances by working for the improvement of the program and being held accountable to a group of residents for your actions.



3 Strike Rule	8
One Warning then Eviction	8
Eviction (no warnings)	5
Severity Scale (1-5)	3
Facilitated Group Discussion	2
Financial Penalty	2
6 month restriction	2
Chores/Contribute to Program	2
Camp Credits	1
Warning-Suspension-Eviction	1
Police Handle Violence	1
Board of Residents Decide	1
Can't work or lower pay	1

Q8 - If you lived here, who would you want as a neighbour - why? (Ideal candidate)

This question was posed to respondents by assuming that, if they were guaranteed a home, what qualities would they hope for in their neighbours. Consistent themes were then pulled out of the responses. These themes seem to show that the best individuals were the ones willing to work for the betterment of the community (work collectively, clean) and for the betterment of themselves (wants to change, off hard drugs), all while respecting neighbours (follow rules/respectful, quiet, not thieves).

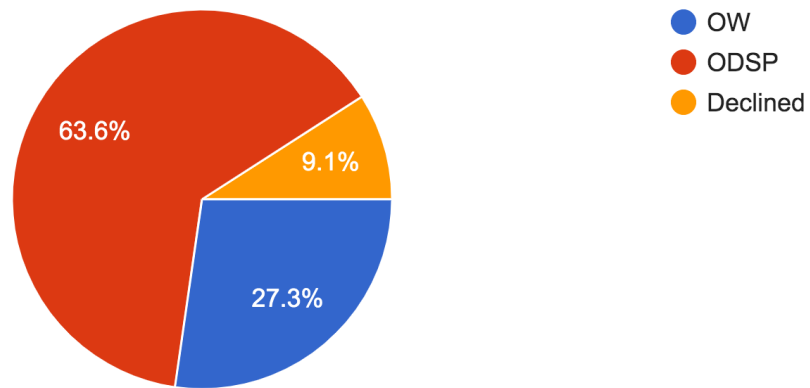


Work Collectively	6	Families	2
Follow Rules/Respectful	6	No Sex Offenders	2
Help Clean	5	Written Applications	2
Wants to Change	5	Youth	2
Off Hard Drugs	5	First Come First Served	1
Quiet	3	Accepting Police On Site	1
Not Thieves	3	Positive	1
Keep it Safe	2	Diverse	1
Seniors	2	Families	2

Q9 - What is your income source?

What is your income source?

33 responses

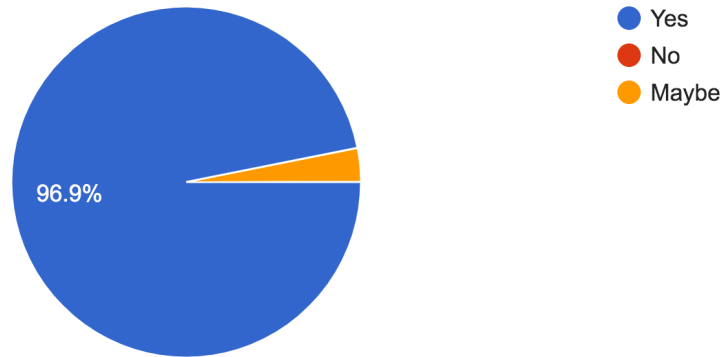


ODSP	21
OW	9
Declined	3

Q10 - Would you pay a program fee equal to the shelter portion of your OW/ODSP?

Would you pay a program fee equal to the shelter portion of your OW/ODSP?

32 responses

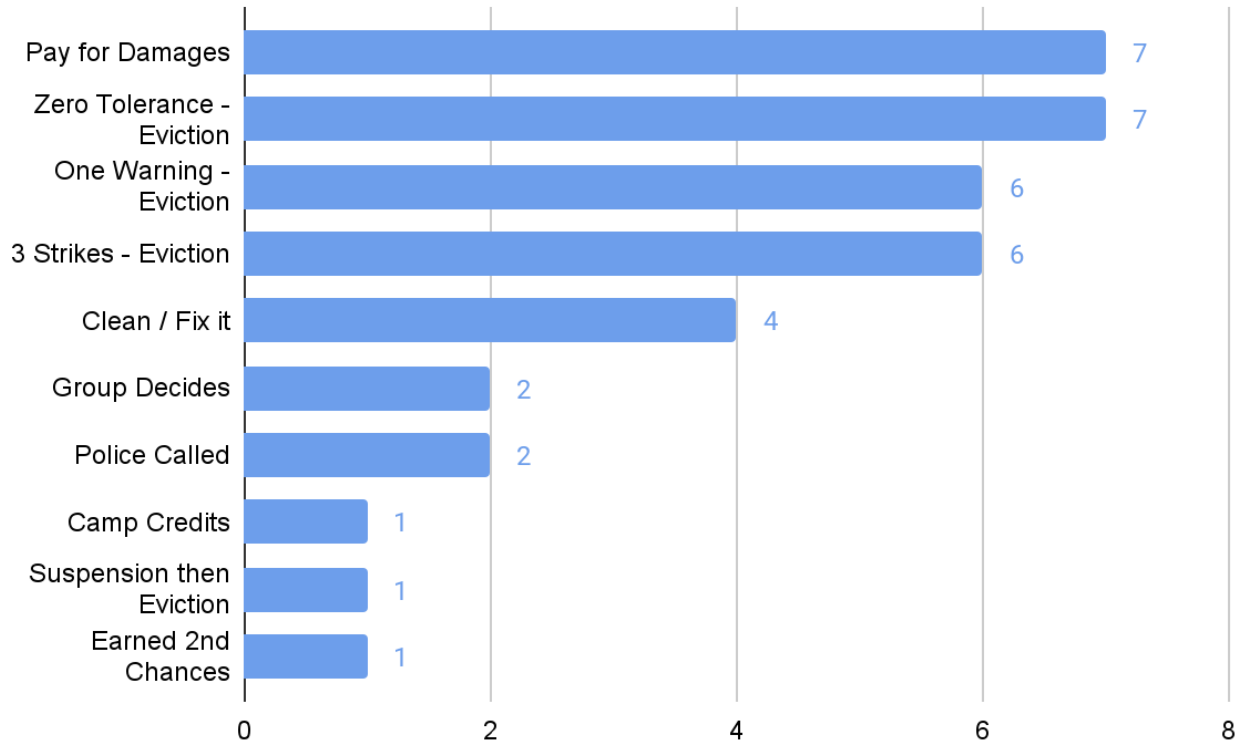


Yes	31
Maybe	1
No	0

Q11 - What should happen when someone destroys the property?

Destruction of common property is a challenging reality in these communities and is one of the major things a resident can do to damage the program. Because of this, respondents were asked specifically how this should be handled.

The responses pointed to a split between eviction-based responses and financial or reparation-based responses. The direct findings are below.

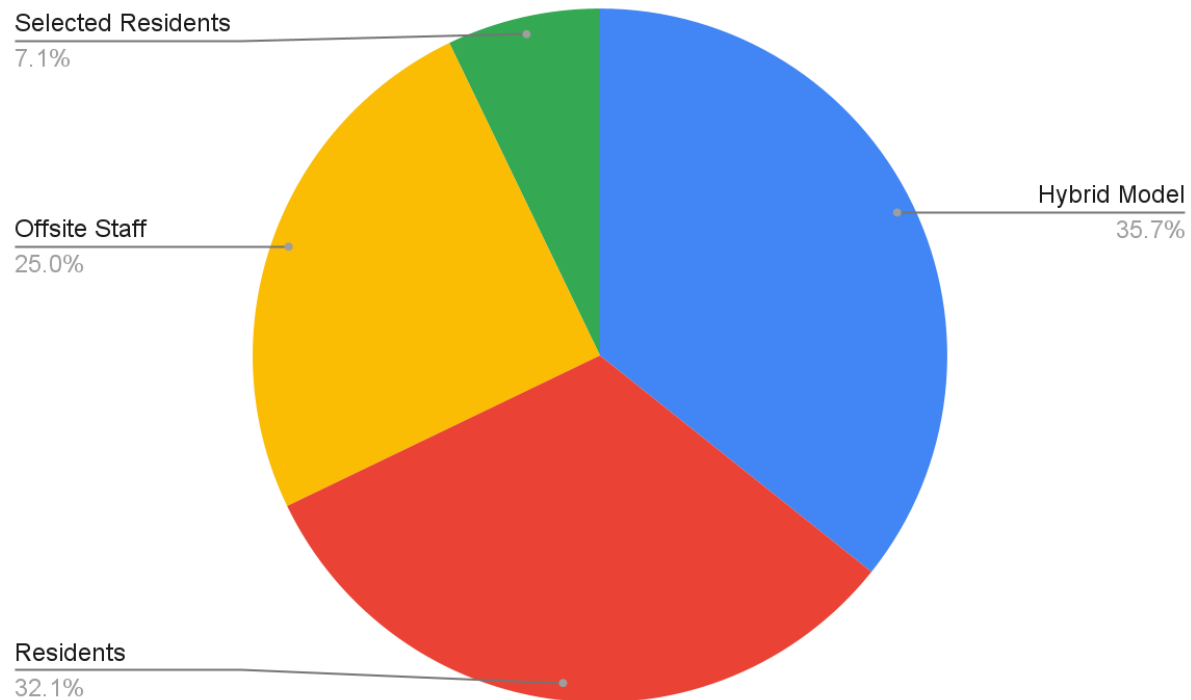


Pay for Damages	7
Zero Tolerance - Eviction	7
One Warning - Eviction	6
3 Strikes - Eviction	6
Clean / Fix it	4
Group Decides	2
Police Called	2
Camp Credits	1
Suspension then Eviction	1
Earned 2nd Chances	1

Q12 - How should evictions be decided?

When a resident has violated the commitment statements or becomes a danger to others, it may be necessary to evict them. When this happens, there will have to be a group that makes the final decision.

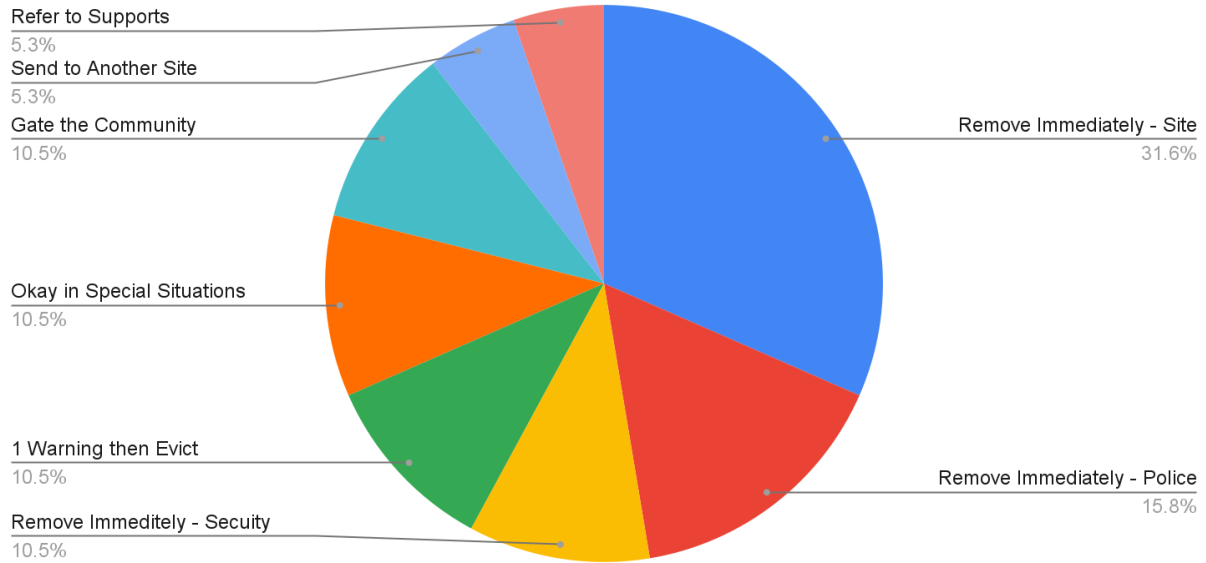
In this question, the surveyor asked who the person/people to make that decision should be. The most popular answer was a hybrid approach with both residents and staff involved but neither acting alone. This was followed by just residents and then just staff. Finally, some individuals mentioned having specific residents who were chosen to make those decisions.



Hybrid	10
Residents	9
Offsite Staff	7
Selected Residents	2

Q13 - How should illegal tenting be handled?

This final question was on the topic of non-residents setting up tents on the site. The respondents were told that any site HATS received would likely have a zero-tenting policy and it would fall to us to enforce it. The surveyor then asked what HATS should do in this situation.



Remove Immediately - Site Captain	6
Remove Immediately - Police	3
Okay in Special Situations	2
1 Warning then Evict	2
Remove Immediately - Security	2
Gate the Community	2
Send to Another Site	1
Refer to Supports	1

Appendices

Appendix 1 - Data from Q1 to Q13

Q1 - Would you be interested in a place like this?

Response ID	Would you be interested in a place like this?
020701	Yes - Getting off the street, getting own space, freezing to death, being robbed while sleeping
020702	Yes - The biggest thing is everyone wants to own their own house. That's the ultimate goal. That's the dream - my dream anyways. When you have such a small space you'd be utilizing every square inch of that space. It also gives you the limits on storing useless items that you haven't touched in years. Overall say on who can come in and who can't. Freedom in a confined area. You don't get the best of both too often
020703	Yes - Easier living
020704	Yes - It's everything you need - everything a house or an apartment has or everything a tent doesn't. The electricity and the locks. You lock your door like an actual house. It gives everyone the feeling of ownership and the stepping stone to do the things they need to do. Also the fact that it's a tiny home.
020705	Yes
020706	Yes
020707	Yes! I want to have my own place and my own home and my own toilet and to run it. I want to better myself until I get a place of my own.
020708	Yes
020709	Yes
021501	No - it would be too small for him and he has a room at the Sal Army
021502	Yes - Get off the streets, get out of the cold, have a shower and a bathroom
021503	Yes - All of it.
021504	Yes - It's a great idea. I've been trying to get rid of homelessness. It's a big problem in Canada. It would be a good thing to get rid of all homelessness. Give everyone an appt who is on welfare or disability. Ireland gives you a house, hydro gas and 200/week for your cheque to live off of.
021505	Yes - I like living alone, and I don't need a big house - nothing more than a place to sleep, have a cup of coffee, and get on with my day. If I have a bit of rhythm in my life I'd be a lot better off. I go through bouts of depression when the weather isn't too good. I'd want it to be secured. A little bit of privacy goes a long way.
021506	Yes - I have no hope, no family. They took my kid. I have no support whatsoever. I've been taking care of myself for years, being kicked out of shelters for reasons that aren't my fault - it would give me my independence back.
021507	Yes - It's not going to take up a lot of space, be environmentally friendly, and a community where

	people watch out for each other.
021508	Yes - and I would help build it.
021509	Yes - I'd like to get out of the vicious cycle. Being in and out of places, rooming houses, etc. I lived in a tent for a few months and liked it better than the shelters. You get more freedom and feel more secure amongst your small community rather than being pushed into a place where you are constantly being surrounded by triggers for using, stealing your stuff all the time. It's always interested me.
021510	Yes - more private than shelters and being outside is no fun.
021511	Yes - They're neat. All the necessities are there. You could live in it, you could stay clean, you have privacy, and companionship (if there's room for 2)
021512	Yes
022401	Yeah - My own personal space
022402	Yeah - It's interesting. At this point in my life I'm at a crossroads. It's comforting, it's cozy. I've owned houses and then gone from that to this ((being homeless)),. I know it sounds corny but money has never had an impression on me. I came from money and chose this lifestyle for my own wellbeing. I could be in a little shack without hydro. if i had the people I loved it wouldn't matter.
022403	Yes - Because you can have pets. I have a big dog.
022404	Yes - I have nowhere to stay and it's simple for clutter, no room for hoarding.
022405	Yes
022406	Yeah - Because living out on the street is horrible and when it gets cold I cant be outside for medical reasons. So trying to find somewhere warm to stay is hard. And it's Hamilton - it isn't safe to stay outside anywhere. In the past week
022407	Yeah - Just to hear the way the houses are - they sound homey. You have that sense of a homey place. That makes you feel better.. to maintain it, to respect it, to even possibly get clean. Even at the Y, it has no sense of home.
022408	Yes - privacy, safety,
030301	Yes - It's not the street. Somewhere that's my own place
030302	
030303	100% yes - I'm homeless. i've been homeless for so long and the city doesn't give us anything. Even just get a piece of land. Keeping everyone together and don't try to separate everyone. Thats when people want to burn down tents
030304	Yes - Gets me out of the cold and the wetness. it's a nice warm bed. My own little space - i can lock my belongings in it, don't have to worry about someone walking by my bed and stealing it
030305	Yeah -
030306	Yeah - Get away from things.
030307	Yeah - You get seclusion and your own four walls. You never get that in shelter.

030308	Yeah - Right now I have no place to go. Me and my boyfriend just want a place to stay that is safe and warm and we won't be kicked out. I'm not here for drugs or anything. I'm here for mental health and my family. I just need to get back on my feet.
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Q2 - Where in the city would you like it to be?

Response ID	Where in the city would you want it to be?
020701	<p>SJAM or close to north end - not too far from the downtown Issues in terms of traffic, etc ((not vehicle, other street-involved people))</p> <p>Spot by the bayfront - James & Strachan. Close enough to services but not daily traffic. The amount of traffic and the way people are going to be accessing the site is going to be a concern at SJAM</p> <p>Shuttle busses and bus tickets would help distance Amount of visitors / trafficking [1,1,0]</p>
020702	<p>Central Park - towards bay and strachan Wouldn't want to be right in the middle of it [0,1,0]</p>
020703	
020704	<p>Sir John A OR A little out of downtown, keep away from the craziness [1,1,0]</p>
020705	SJAM, (close to mall, stores, restaurants, government agencies, McNab Station [1,0,0])
020706	<p>North of Barton (It would help build it up, there's industry)</p> <p>I want it a little farther and downtown. Get away from this chaos and bullshit. Get away from the violence. I don't want to be right downtown. People are fuckin crazy downtown [0,1,0]</p>
020707	<p>Central - there's no way for us to get from one end of the city to the other. [1,0,0]</p>
020708	Central[1,0,0,]
020709	Downtown[1,0,0,]
021501	It has to be in the core area because we will lose them otherwise [1,0,0,]
021502	<p>over by Bay 7 Barton - put them away from everyone. It will be a mess at first but people will get used to it. They need time to act like human beings again. That's the problem of the street. you get used to being a wild animal [0,1,0]</p>
021503	Somewhere where there have been abandoned fields for a while. Down near Barton there are lots

	of fields before the Go Train. Not too close, not too far from DT. People actually have to get up and push themselves to do their daily routines. 10-15 minutes from downtown. [1,0,0,]
021504	Maybe a spot in Stoney Creek - or downtown. [1,0,1]
021505	North - I grew up down there. I'd want some space from all the action. If you want to go downtown you can but no one should be at your place kicking in your door and stealing your stuff. [0,1,0]
021506	There should be 3-4. One on the mountain, one DT, one west end, one east end. If you put people downtown, you're going to have the same downtown crowd. The parents go on the mountain. The people trying to better their lives on the west end and east end, the people who are totally better stay downtown to help their friends. They know they don't want to lose their kids. You can't change if you are right near all their [1,1,1]
021507	Not in the core. The core never works. But it has to be close enough. Dundas or somewhere like that. Near a bus route but not straight downtown. If it's out of the way, less outside issues would come up. Not quite as far as that. Behind Fortinos [0,1,0]
021508	Fuck no not downtown - it would be subjected to criminality, gangs would move in to muscle people, trap houses would be set up. Somewhere not around schools or playgrounds, etc. Somewhere far like the bay area. You have to walk to get there. Half an hour or 45 minutes in any direction. Close to the lake or close to the mountain. Semi-industrial. The rugged-er the better. [0,1,0]
021509	Around the Bayfront - like at the end of Barton street. Bay and Strachan (by the go station). There is a lot of open space down there. It's a good distance from DT, there are not a lot of homes there. In the west end, maybe on the outskirts of Dundas a bit past McMaster. It depends on how the public is going to take to it. Beasley park is always a good one. End of Barton St / Bayfront is good. [0,1,1]
021510	Downtown. [1,0,0,]
021511	Somewhere by the Sportsplex arena, you don't want it ANYWHERE near downtown. It's a hotspot for dope. Gage park would be great. Central East end. One near Stoney Creek, one near Mac. [0,1,1]
021512	around the bay area [0,1,0]
022401	Cannon and Wellington [1,0,0,]
022402	West end. (Didn't hesitate) (between Ancaster and Dundas) It's quiet, it's away from downtown. If you put it anywhere near downtown it will be done. Over. There will be too much having others in cabins. If it's too close, you're screwed [0,1,0]
022403	Bin-brook Conservation Area. 20 minute walk from downtown. Not Barton, Barton is the black hole of Hamilton. East end, Stoney Creek area. [0,1,0]
022404	Not the west end, Charleton and Park (?) [1,0,0,]
022405	I'd take a rock and throw it as far up the mountain as I could. [0,1,0]
022406	A little bit away from downtown. Not out of Hamilton but out of downtown. Everything goes to shit downtown. There will be people coming around who don't live there. Dundurn are [0,1,0]

022407	The benefit of downtown is there aren't a lot of neighbours. But somewhere like the dog park at Fortinos ((CATHEDRAL PARK)) away from the city but not far - so people can make it into the city for appointments. [0,1,0]
022408	I would prefer downtown because it's where we all end up anyways. My family is mostly down here. but for a lot of people, myself included, a lot of us are drug addicts. We end up downtown because of that reason alone. Somewhere around the bay would be nice. [1,1,0]
030301	Somewhere as close to downtown as possible. There's a lot of services. [1,0,0]
030302	
030303	By Hamilton General, past the tracks, I stayed in a field where the man allowed it. It's a lot of land. [0,1,0]
030304	Keep it away from downtown. All the drugs will come if it's downtown. Far east Hamilton. Near the 4 points hotel. Also near a grocery store. [0,0,1]
030305	
030306	Middle, not too far away but close. Outside the city so it's quieter. If you go too far you lose resources like hospitals, ambulances, grocery stores. Unless there is a way to commute. [0,1,0]
030307	Either along the escarpment or an abandoned parking lot right by the train tracks at Gage and Barton. OR right in the Barton Centre. There's still an open lot there. Light industrial [0,1,0]
030308	Close to downtown so people can access services. Maybe not... Behind st. joe's. Being near the hospital... kind of far away still but close enough for some people. [0,1,0] If you have a crisis worker there anyways... I don't know.

Q3 - Would you do volunteer work on site?

Response ID	Would you volunteer on site?
020701	Yes
020702	Maybe
020703	Yes
020704	Yes
020705	Yes
020706	Maybe
020707	Yes
020708	Yes

020709	Yes
021501	Yes
021502	Yes
021503	Yes
021504	Yes
021505	Yes
021506	Yes
021507	Yes
021508	Yes
021509	Yes
021510	Yes
021511	Yes
021512	Yes
022401	Yes
022402	Yes
022403	Yes
022404	Yes
022405	Yes
022406	Yes
022407	Yes
022408	Yes
030301	Yes
030302	
030303	Yes
030304	Yes
030305	Yes
030306	Yes
030307	Yes
030308	Yes

Q4 - Would you do paid work on site?

Response ID	Would you do paid work on site?
020701	Yes
020702	Yes
020703	Yes
020704	Yes
020705	Yes
020706	Yes
020707	Yes
020708	Yes
020709	Yes
021501	Yes
021502	Yes
021503	Yes
021504	Yes
021505	Maybe
021506	Yes
021507	Yes
021508	Yes
021509	Yes
021510	Yes
021511	Yes
021512	Yes
022401	Yes
022402	Maybe
022403	Yes
022404	Yes
022405	Yes
022406	Yes
022407	Yes
022408	Yes
030301	Yes
030302	

030303	Yes
030304	Yes
030305	Yes
030306	Yes
030307	Yes
030308	Yes

Q5 - Which of the following would be the most important to you? (Service Ranking)

Response ID	[Wifi]	[Methadone Delivery]	[Community Gardens]	[Cooking Facilities]	[Meal Delivery]	[Communal Phone Access]	[Communal Computer Access]	[Bike Repair Shop]
020701	1	2	3	4	4	4	2	3
020702	3	4	4	4	4	4	3	4
020703	4	4	4	4	4	4	4	4
020704	4	4	2	4	2	3	3	2
020705	4	4	4	4	2	4	1	2
020706	4	4	4	2	4	4	1	2
020707	4	4	4	4	2	4	1	2
020708	4	4	4	4	2	4	1	2
020709	4	4	4	4	2	4	1	2
021501	4	2	4	2	4	4	4	0
021502	4	0	4	4	0	0	0	0
021503	2	0	4	3	3	0	0	4
021504	4	1	2	2	3	4	4	2
021505	4	2	4	4	2	3	2	4
021506	4	4	2	4	2	3	3	0
021507	4	3	4	2	2	4	4	2
021508	4	4	4	4	3	3	2	0
021509	4	3	4	2	4	3	3	4

021510	2	3	2	4	3	3	2	2
021511	4	4	4	4	3	4	4	4
021512	3	3	3	4	3	4	3	2
022401	4	2	3	3	1	4	4	2
022402								
022403	0	0	4	4	4	4	0	1
022404	2	0	2	4	2	3	2	4
022405	4	2	4	4	4	4	4	4
022406	3	4	4	3	3	4	4	4
022407	4	4	4	4	2	4	4	4
022408	4	4	4	4	4	4	2	4
030301	3	3	2	3	3	4	4	2
030302								
030303	4	0	4	4	1	4	0	4
030304	4	2	4	4	4	4	0	3
030305	3	4	2	4	3	4	4	2
030306	3	4	4	4	4	4	4	3
030307	4	4	4	4	0	4	4	4
030308	4	3	4	4	3	4	3	4

Response ID	[Housing Worker]	[Mobile Medical Services]	[Street Outreach Workers]	[Mental Health Supports]	[Food Bank Grocery Store]	[Harm Reduction Supplies]	[Clothing Donation Area]	[Reading Nook / Library]
020701	4	3	4	4	4	4	4	*
020702	2	3	3	4	4	4	4	2
020703	4	2	4	3	3	4	3	1
020704	4	4	4	4	4	4	3	4
020705	3	2	4	4	1	*	*	*
020706	3	2	4	4	1	*	*	*
020707	3	2	4	4	1	*	*	*
020708	3	2	4	4	1	*	*	*
020709	3	2	4	4	1	*	*	*

021501	4	4	4	4	4	0	2	4
021502	4	4	3	4	4	4	4	4
021503	4	4	4	4	4	2	4	4
021504	3	3	2	3	3	4	4	4
021505	4	4	4	4	4	4	4	3
021506	4	4	4	4	3	1	4	4
021507	4	4	3	4	3	4	4	2
021508	4	4	4	4	4	4	4	4
021509	4	4	4	4	4	4	4	4
021510	4	2	3	4	3	4	1	2
021511	4	1	4	4	4	1	4	4
021512	4	4	4	4	4	4	4	2
022401	4	3	4	4	4	2	3	3
022402	*	*	*	*	*	*	*	*
022403	4	4	4	4	4	3	4	2
022404	4	4	4	2	4	4	2	2
022405	4	4	4	4	4	2	4	4
022406	4	4	4	4	4	4	4	4
022407	4	4	4	4	4	4	4	4
022408	3	4	4	4	4	4	4	4
030301	3	3	3	3	3	3	3	3
030302								
030303	1	4	4	4	4	4	4	4
030304	4	4	4	4	1	0	3	3
030305	4	4	4	4	3	4	4	4
030306	3	4	3	3	4	3	3	3
030307	4	4	4	4	4	0	4	4
030308	4	3	3	4	4	4	4	3

*respondent did not answer this question.

Q6 - What should be prohibited

Response ID	What should be prohibited on site?
	Destroying their own property or anyone else's Destroying common property Collecting bike parts and flooding it with them No firearms or illegal weapons Blades are fine Bats are fine ((Central)) Campfire BUT not individual fires
020701	Excessive music playing at late hours Considerate of others Invasions of privacy Marshmallow gun is the max Weapons within the law are legal
020702	
020703	Use ((drugs)) with some privacy Zero tolerance for violence, bullying, harassing, name calling Open solicitation of drug dealing - what you do in your cabin is your business but it doesn't need to be displayed
020704	Stealing, major weapons
020705	Stealing, violence
020706	
020707	
020708	
020709	You can't just bring junk on to the site. You can't bring in garbage. No copper / no stripping wires on site. There's a whole bunch of different ways people want to survive. They have to have chores, they have to contribute if they want to get in. No copper.
021501	Limited people per house, length of time that a guest stays, there should be baselines around where you use. There have to be some guidelines. Zero tolerance for violence. Zero tolerance for making staff feel afraid. No warnings, no nothing. You are just gone. This way they know if you screw around, you're gone. They should be grateful. Workers can't be softies.
021502	People bringing all their garbage, shopping carts full of stuff. Not to invite groups of people who end up staying in the house. You rent to one person and end up with 5 people staying there. Torn about harm reduction because people should be trying to get clean.
021503	Violence,
021504	Zero tolerance for violence. Once chance then you're gone. We need a head honcho - someone to supervise it. Might have conflicting issues with people who live there. Never be a lender or a borrower.
021505	No drug use, no tolerance for violence,

021506	No fentanyl - doesn't bring anything but robbing, theft, violence and sadness. On site, no tolerance for hands on violence or robbery. Zero tolerance for weapons - at least guns, machetes, there has to be an eviction.
021507	No sexual orientation stigmatism, racism, religious discrimination. No bullying. No thefts - 'farming' is theft within a community. Either it is dealt with by organizers or by residents using violence. No violence BUT aggression, arguing, and swearing can't be taken out of proportion. You have to realize where the person is at in life. You can't have someone who is so far gone that they need heavy medication or incarceration, but it's important to see where someone is at in life and be empathetic.
021508	If you are using outside and openly. Inside is fine of course. Respecting other people's spaces. You have to respect people's private space. The personal space in their area.
021509	No fighting, curfew (be back by x time), no weapons (gun, knife, bear mace, pepper spray)
021510	Weapons (small blades are okay but nothing serious) - baseball bat, guns, no gang colours no gang banging.
021511	No drugs. Can't enforce too much but that is where the problems will start
021512	Respect people's space, what people are telling you, Common sense 1) clean up after yourself 2) respect the space 3) listen to staff 4) protocol
022401	Set limitations on guests. Be super clear on this. 1-2 weeks at max and not on a continuous basis. People might rent them out by the night. If they can make a buck, they will make a buck.
022402	Everything should be allowed, but people who do drugs - I don't like that. I like staying by myself. No one bothers me, just me and my dog. No weapons at all, they only cause trouble.
022403	Nothing
022404	No guns, no knives at all, no weapons. God gave you two hands, that's all you should have.
022405	People using outside of their house - sitting outside of their porch and shooting up. I've been clean for at least 4 months of shooting so I don't need to see that. Go do that in your house. No needles or tin foil or glass around. Uncalled for and unnecessary. Weapons - everyone that lives outside carries a weapon because you never know who will attack you or what will happen. For a community we should all work together and any weapons have to be kept inside. You can keep them in your house. No guns.
022406	No violence, shouldn't stand for it one bit. If people have an issue, do a resolution process. If you have a shitty attitude. No guns / weapons.
022407	Public intoxication, Public drug use in general - especially if you have a home to do it in shouldn't be doing it on the sidewalk. I really don't like filth - everyone should keep the place clean. Everyone should have chores or something along those lines to keep the place clean. Same as the law. We can't govern our own city.
022408	Nothing

030301	
	<p>I think that if they are gonna do drugs, there should be one spot where they will be monitored. Not doing it in their house. It's less garbage, less mess, and there is someone there to save you if shit happens.</p> <p>Stealing</p> <p>No hands on staff - zero tolerance</p> <p>Yelling, swearing, etc, should be okay because people have different issues.</p>
030302	No drugs on site except for in a 'safe house' with people monitoring it. It should be a rehabilitation place.
	No needles, pipes, whatever. Help the people stay clean. Everyone there should be clean.
030303	You can party and whatever but not to the extent where you chase it every hour.
	<p>Drugs will be there regardless.</p> <p>It's tough to say - I'm a parent and would probably be older than many of them.</p>
030304	Other than drugs and over drinking, partying, dangerous use of drugs.
030305	Drug use should be allowed but be discreet. Medical service would be tough so you would want close-by hospital or on-site nurses. no fighting, violence, etc. It should be a safe space.
	<p>Only one guest. You should be able to have friends over.</p> <p>No drug dealers living there, but if you're caught GTFO. Can't have an active drug community.</p>
030306	The homeless are not that bad, they just have shitty conditions. The amount of recycling that's left out, it's like it's waiting for the homeless.
030307	Physical violence. Screaming for extended periods of time - they should have to take it off-site. Going into other people's tiny homes. Keeping your sharps and drug supplies away. My BF is impulsive and he will pick it up - he has had a needle poke injury before.
030308	

Q7 - What should happen when someone breaks the rules?

Response ID	What should happen when someone breaks the agreements?
020701	Group discussion (facilitated by supports) - The HUB,

020702	Removal from site
020703	
020704	Three strikes and you're out. - depending on level of severity Home breaking, extreme violence, etc Community decides the major vs minor transgressions. Mediate and police each other
020705	Eviction, Consequences
020706	Should be like camp - you get the 'camp credits' and if you mess it up, you ruin the camp credits.
020707	Three strike rule
020708	
020709	
021501	Like a job - graduated eviction. You get warnings, then suspension then eviction. You can't just yell at someone to get out.
021502	Zero tolerance, you're gone. When you're in there, you won't screw around.
021503	There are rules. Before you sign the lease you are read the rules and if you break them, you get the notice and then your eviction, just like a regular house. I was in methadone housing where they had 9-5 staff and it's the same as a regular house with extra help and extra curriculars.
021504	Call the police if there is violence.
021505	Warning, then evict them. If you don't like it you can always leave.
021506	One warning, then they are out. Everyone deserves a second chance.
021507	Depends on the severity. A level system of 1-5 on how bad what they did was. Pulling out the weapon is one thing, it hasn't touched anyone yet but if the weapon is used, that is, you're done. If someone uses a weapon once, they will do it again. They have to go. Pulling it out would have some consequences but not eviction. Maybe taking away computer or communal computer access.
021508	Everyone needs to be addressed with special needs. There could be a hierarchy board - based on therapeutic community models. Community leaders. It's left amongst the people to govern themselves. But it does have to be overviewed by a higher order of things - the people making it happen.
021509	There has to be an agreement you sign on to before you take it over. You know what the consequences are if you do something. We're all adults and you know that every action has a consequence. If you damage something - you have to pay some sort of fine (off the shelter portion of your cheque). A damage deposit of some sort. Help build responsibility. If it is once, you have to pay or help fix it and have a sit down. If it continues then you have to go.
021510	Three strikes and you're out
021511	Eviction - 6 months restriction. It has to be steep. The 24 hour restrictions are a joke.
021512	Warning then eviction (if it is the same offense)
022401	3 chances.
022402	

022403	Out, one and done. Give someone else a chance to better their life.
022404	NA
022405	first chance, maybe second
022406	One warning and you're out
022407	Depending on the severity, the consequence is appropriate. If someone has a gun, get them the hell out of there. Everyone should be given a chance to learn but guns are awful. Even having a large amount of drugs.
022408	A warning and then eviction. If you can't do something simple like that, maybe you don't deserve the privilege of living there.
030301	Given a warning - eventually boot them if they keep it up
030302	
030303	I think everyone deserves a chance, but there should be consequences - they have to do a chore the whole week... contribute to the program. Everyone gets a chance except if they put hands on staff.
030304	They should leave. No chances. in 6 months you can do another intake. Give them some time to teach them a lesson.
030305	
030306	Paying for damages. Not having privileges revoked, but warnings - a certain amount then call it
030307	First its verbal, second written, third bye.
030308	I don't like the idea of just kicking them out. there should be a strike rule. Or an area out of the area for them to do their own thing. Maybe some sort of punishment / loss of privileges. Cant work - paid less - more chores.

Q8 - If you lived here, who would you want as a neighbour - why? (Ideal candidate)

Response ID	If you lived here, who would you want as a neighbour - why? (Ideal candidate)
020701	Will they be able to work as a group? - pitch in to actually help, help clean, help keep it safe. No one who causes destruction all around
020702	Can't be prejudice or judgemental ((the selection committee)) First come first served - don't know
020703	

020704	Anyone who is homeless as long as they can abide by the rules. Don't make it a hassle or inconvenience for others to live next door to. Being a decent human being.
020705	Someone who was interviewed, someone with plans to move on to a different life. Similar to Transition to Homes interviews.
020706	People who will build it up
020707	Someone who wants self government, self security
020708	
020709	There should be a questionnaire - where do you want to be in a year from now - 2 years from now, etc
021501	I would like it to be the seniors. They are seasoned veterans. They live it, in pain. They did their time. Anybody that's showing progress and a will to want to get away from the drug scene eventually. We could mix up the age. They have to be interviewed - they have to want to change and show progress in changing. They can't just be a jackass every time and expect people to bend over backwards. People who pick up their own garbage.
021502	Follow the rules and be neighbours. People that want help. Who are serious about the situation - people who can be housed. Some people have been on the street for so long they are like a wild animal. They strip wires on the floor and are like animals. It's sad but true.
021503	Whoever wants the help, really wants to get off the street. You can't push someone who doesn't want help - you can only help yourself if you actually want it. You can't force someone to do something they don't want. The people who want to go into housing are the ones who are really going to push and do what they have to do to get into it.
021504	Families should have family ones, single moms with other single moms not young teenager kids who are gonna be loud.
021505	Just people that need a break. There are guys out there who don't get a break at all. Do they want to get off the streets and have a place for themselves? If they say yes, don't let us down, don't let everyone else down in the community. Once you're in you're in. They should be okay with the police presence.
021506	People who have kids, want to get kids or have no family support. People who want to get a home for their kids. People who want to better themselves. Someone with no support, who is trying to get their kids back via CAS, looking for a better life, off drugs, spouses are optional. A man that is trying to get their child home. If they want it and are bettering their lives, they deserve that shot.
021507	I'd want people who were not heavy drug users. Weed, hash, and crystal are okay but not heroin, fentanyl, coke, crack, is okay. Or a non-drug using community (like me) where we help each other out. People we trust who are safe and you don't have to be scared outside. I live outside, no one knows where my camp is. Safety and non-drug using.
021508	You'd be surprised.
021509	You need people who will take care of their tiny home. Someone who sees it as a stepping stone.
021510	Someone quiet. Some people are up all night but i'm trying to sleep. This comes in with a curfew piece. Someone with respect. Cleanliness.
021511	Newfie.
021512	Anyone so long as they are respectful

022401	Abnormal, people like Tara, people who are real and themselves. Who don't care about what people think. A good positive person. Don't steal. Keeping to yourself.
022402	Especially with your starters, they are who will make it blossom into something. Somewhat eclectic. Age diversity because each generation can bring something to the table. We live and learn, but also youth can teach to age. You also shouldn't have people who have highly acute mental health issues.
022403	Friendly, They can smoke weed and whatnot, but any of the hard stuff is no. It just makes it worse. Dealers come to the huts and they get beat up, stabbed or shot.
022404	N/A
022405	Someone who is willing to be fully involved in the community. In the growth of it. Not someone who is just in it to live under the radar.
022406	Chill, friendly, don't break into other people's houses. Show respect to me and I'll show respect back. No one old because they're pervs
022407	I'm open to all types of people. Be respectful, care for one another. Be nice and not think about how he's going to get into my housing area and get my stuff
022408	I don't have problems with a lot of people that we share a space with, but I think that they deserve more attention. I don't know why we're sharing homeless shelters with them because they need some help, but they don't have any. There used to be hospitals or facilities for people with mental illness but now they don't. I'm not against them being there but I think they need to be elsewhere. Also no one with messed up convictions like sex offenders, etc. Last thing I want is a neighbour in the sex offender registry.
030301	People that contribute.
030302	
030303	<p>To get in, people should have to apply. write something about their life and why they are out there. The effort should be on them to show why they are a good choice.</p> <p>I'd rather have an office beside me. I know who they are - they are snakes. Staff every couple houses because Hamilton is fucked.</p>
030304	Quiet, clean people. Respectful. If I respect your boundaries, rules, etc. You respect mine.
030305	Someone that is drug free. Wanting to stay clean. Living a healthy life.
030306	Just nice people, happy and friendly. Always nice to have your girlfriend there.
030307	Young Advocates. They will put in more work. If you put the old veterans in there, they won't do the same amount of work. More young guys. 2 to 1 young to old.
030308	<p>One guy who just spends all day in the library. Doesn't do drugs, just autistic. He's just here because it's easier.</p> <p>Some people who are really quiet. Maybe they are kicked out because they are trans, etc. People who just tell crazy stories.</p> <p>There are also people I would be really nervous of. People who swear at workers, fight over drugs, get too drunk and fight, etc.</p>

Q9 - What is your income source?

Response ID	What is your income source?
020701	OW
020702	Declined
020703	ODSP
020704	ODSP
020705	ODSP
020706	ODSP
020707	OW
020708	ODSP
020709	ODSP
021501	ODSP
021502	ODSP
021503	ODSP
021504	ODSP
021505	OW
021506	OW
021507	ODSP
021508	OW
021509	ODSP
021510	OW
021511	ODSP
021512	ODSP
022401	Declined
022402	Declined
022403	ODSP
022404	ODSP
022405	ODSP
022406	OW
022407	ODSP
022408	ODSP

030301	OW
030302	ODSP
030303	OW
030304	ODSP

Q10 - Would you pay a program fee equal to the shelter portion of your OW/ODSP?

Response ID	Would you pay a program fee equal to the shelter portion of your OW/ODSP?
020701	Yes
020702	Yes
020703	
020704	Yes
020705	Yes
020706	Yes
020707	Yes
020708	Yes
020709	Yes
021501	Yes
021502	Yes
021503	Yes
021504	
021505	Yes
021506	Yes
021507	Yes
021508	Yes
021509	Yes
021510	Yes
021511	Yes
021512	Yes
022401	Maybe

022402	
022403	Yes
022404	
022405	Yes
022406	Yes
022407	Yes
022408	Yes
030301	Yes
030302	
030303	Yes
030304	Yes
030305	Yes
030306	Yes
030307	Yes
030308	Yes

Q11 - What should happen when someone destroys the property?

17

Response ID	What should happen when someone destroys the property?
020701	Group decides, if it's bad enough they get evicted.
020702	Pay for repairs, clean it up, take responsibility for it
020703	
020704	
020705	One warning and then you are out
020706	Camp credits, they have to clean it up. If they are going to destroy they shouldn't be there.
020707	Three strike rule
020708	
020709	They have to clean it up
021501	It costs money to fix holes, trim work, etc. If you are high and start ripping things apart, there should be a budget out of your money for doing it. A percentage is taken for responsibility

	because you did it.
021502	Breaking the rules. Zero tolerance - it's time to go
021503	They should have to pay for it. Before you sign you are told what you can or cannot do. you get a warning and then you get your eviction paper. There has to be a warning
021504	They would have to pay for the damages. Three warnings - three strikes and you're out.
021505	they should be responsible for it. Any damages will be coming out of your pocket. we aren't going to let you destroy what we work hard for.
021506	Police should be called. Should not be allowed back on property. The person who did it should be responsible for it and if they are a guest, the person who invited them should be half-responsible (or 1/4).
021507	Suspension or eviction. The amount of work that puts it together - you are affecting everyone that's there.
021508	It has to be addressed individually. If it is a willful act of destruction, eviction should be weighed. They should have a chance at redemption but if they blow it, they should be out of there. It was built by someone who cares and you have to be held accountable for your actions.
021509	A damage deposit of some sort. Help build responsibility. If it is once, you have to pay or help fix it and have a sit down. If it continues then you have to go.
021510	That would be dealt with by other people who live there. But that should be one of their strikes.
021511	It needs to be something that will make a difference. There needs to be real punishment.
021512	Get charged - okay with cops coming by
022401	They have to pay
022402	
022403	Out, one and done.
022404	
022405	one chance, then they are gone.
022406	No chances. Too high and fucking around - they're gone.
022407	Second chances help for everyone, but something like graffiti - they have to clean it for the second chance. If they throw garbage everywhere, they have to go clean the whole property. Earned second chances. If they are just given it, they're gonna think it always comes. Maybe 2-3 chances but after that they don't care
022408	There should be reprimanding. Eviction. That's not their property, it's everyones. It's not paid by them. In that situation I don't think a warning is sufficient. we're all adults here. I don't see why vandalism is needed.
030301	Don't know
030302	
030303	Eviction. See ya later bud. If it's their own unit that's different.
030304	Permanent ban
030305	

030306	Chances, 3 -strike rule.
030307	The three rule. It's what they do for jobs. Same thing
030308	<p>They should clean it up.</p> <p>That's actually really hard - some people have emotional meltdowns that they can't control. Some people should be talking to a counsellor. They should explain why they did it and put in work to fixing it. If it's a repeated thing though.. I don't know. Maybe there could be a place where they go when they feel like that... like a rage room. They have somewhere ot go to take that stuff out so they aren't fucking up everyones stuff.</p>

Q12 - How should evictions be decided?

Response ID	How should evictions be decided?
020701	Group thing - run by the residents - private ballot
020702	Majority of the group.
020703	
020704	The community
020705	Secret ballot of the residents
020706	Secret ballot of the residents
020707	Majority of residents vote
020708	
020709	By the community
021501	Head counsellor - team of counsellors. A table where people who are contributing to the monitoring of the community have to make an agreement. Could be the people who are starting the project.
021502	Team leader - meeting held and do a vote of the residents. BUT the final decision is on the leader.
021503	Whoever is in charge or owning the project. It should be a team. NOT people who live there. Staff who are offsite. If it's people who live there, you get favouritism.
021504	Landlord or housing council - a few people who don't live there so they are not bias
021505	I have no idea. -
021506	The other people who live there - because they are there around the clock. If the same story is coming from everyone, they are doing it. You should hear from the people around first but the final should be from the building manager, super, etc.
021507	You need to have more than one person - it needs to be a tribunal of some sort. A jury system

	mixed of whatever people are there. Odd number. An elder group of people who are smart, open minded and fair. For sure there should be people who live there. Outside people cannot judge the situation and can be manipulated. You have to think about the whole group
021508	With the community I was in, it was an intervention style. It was held by the head community leaders - someone who is in charge of the project itself, the person involved and his mentor (they need support too). It's all modelled after a therapeutic community. The Guthrie therapeutic community uses this model.
021509	The management. Whoever started it. Not the people who live there because that isn't fair. You have to be careful about jaded opinions of people or getting too much of a 'survivor' mindset. It's a community, everyone should get a chance to do it.
021510	It should be the people who live there.
021511	Committee - people have to vote. Should be people who live there. They see it, feel it, and know what's going on.
021512	Management - not the people who live there.
022401	A manager of the organization or a landlord. Include feedback from residents
022402	
022403	Whoever is running the place. Staff who don't live there. They make better decisions
022404	
022405	By the people who live there. It affects them the most. They will have better reasons to pass judgements.
022406	Staff who don't live there. People who live there might pick their friends even if they did bad stuff. It should be the staff's decision because they are more responsible.
022407	Obviously more of the staff, but even the community. Everyone needs to have a word / a say on what happens in the community. It makes you feel more like a proper living thing.
022408	A committee of people who live there. They're the ones who are gonna have to put up with it right. Maybe a committee chosen by our staff or the board.. because not everyone in my group of people is the smartest bunch. They would choose Santa Claus as the president.
030301	Combination of both
030302	
030303	I don't know.
030304	Tribunal - imitate LTB. You have to make rules or else people will take advantage of it.
030305	If they are not respecting others and their space. If they are not minding their own business (exploiting, harassing). Physical assault.
030306	Staff have to be overall, but the opinions of people who live there count. Because people can hide things.
030307	Has to be staff - the super, the landlord, etc.
030308	I kind of like the idea of a council - the people choosing. But there should be 'heads' of things. People who do a lot on site and have more authority. But not one person is in charge of it all

	because that destroys the community.
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Q13 - How should illegal tenting be handled?

Response ID	How should illegal tenting be handled?
020701	Send them to another site. Resident agrees but it will be tough. Community could get behind it.
020702	Not allowing any tarping or additions on to houses. Only let people tent on special events ((holidays, long weekends))
020703	
020704	People have to go through the proper channels. Give them a chance then do what the cops do.
020705	If tents are a no, what about motor homes? ((Organizer said not possible at this time))
020706	
020707	
020708	
020709	
021501	We should allow tents
021502	Being strict on visitors. If they come they will get used to living there and set up a tent in the backyard or close by. They are able to stay a certain amount of time then they have to go. Tents get taken down right away. You need a sort of captain on site to prevent this because they move in fast.
021503	Take them down. Have security patrolling once in the morning and once at night. To take them down. It should be someone who doesn't live there. You'll be called a rat if you are on the street and doing this
021504	
021505	Tents have to be put away. In the agreement to stay there, no excess people on the property. If people move in, ask them to leave and if they don't have it enforced.
021506	I disagree. You should be able to have someone tent there for a week if they are waiting to get into the program. Like a test. If they get along, follow the rules, etc, they can move forward into the program.
021507	That's a tough one because their friends are gonna show up and want to stay there. That's a tough one. Their friends will want to show up. When those people come in they come with their problem. Zero tolerance rule. Tell them and their friends no and why the rule is there. You cannot have security, it won't work. When people move in they sign rules about this stuff and if they break it they are gone.
021508	

	I think that's fair. One would be working with Social Nav (residents would be okay with that) because they handle it better than other cops.
021509	If the tent person isn't leaving, it isn't fair to the other people in the tiny homes. It should be enforced by Social Nav because they already do it with the tent city.
021510	I agree with this. They won't be part of the rules - they will come in. Security should deal with it. I'm not one for authority.
021511	
021512	Throw them out
022401	
022402	
022403	Give them a warning - take it down or you're out. No sleepovers.
022404	
022405	Build tree forts!
022406	Ask them to take it down, if they don't. Cops are okay in this situation if they get warnings.
022407	No tents - put up a tent, be prepared to take it down the minute it gets put up. If you put up a tent, you ruin it for everyone and we don't get tents
022408	If i were to be a resident and it would cause issues in my life, if it would jeopardize the program... First the residents should say something and try to handle something without violence.... I don't think it would be that big of an issue
030301	Don't know
030302	
030303	Need to find someone who can sponsor us for a piece of land.
030304	No trespassing - criminal offense. It's like if you have your own place you don't want people sleeping on the couch the whole time.
030305	
030306	Take names and information for referral to housing, new projects, etc. Support worker to help them. Gov't finding (???)
030307	No bullshit processes. I don't think they would - it would have to be a gated community. It'll have to be secured.
030308	Make it gated, locked at a certain time. The Shepherd, Sal Army, etc you have to be there by ten. I have a huge vendetta against anti-homelessness architecture. The spikes or the rails on the benches. It makes me so mad. Taking down gazebos. Headcounts.

Appendix 2 - Other Advice from PWLE

Response ID	Do you have any other recommendations?
020701	Outdoor storage bins attached to homes
020702	
020703	((NOTE: This resident was intoxicated and ceased responding midway through the conversation))
020704	
020705	'I don't really care if it's central. There are buses everywhere. I just want to be somewhere secure, and safe, and that i can have access to a phone, and that i can get on with my life - because I can't get on with my life.
020706	When you build something out of nothing, you become attached to it.
020707	'If there is something of value we can contribute to, things will change'
020708	((This resident said very little in the conversation))
020709	At the Admiral, I had safety, privacy, a phone, my own place, and my paperwork was all there in front of me. I liked the Admiral.
021501	The site needs their own personal washrooms, more places to put garbage and needles, and main washroom areas (not to be a hangout). The compound has to be monitored, there has to be security. They need to be moving and doing it for themselves. Someone is on shift for clothing donations. Give them chores. Keep them moving, keep them contributing. Once you live there for a while, you can 'graduate' to a better house. Someone to teach people how to budget.
021502	They should get their own methadone.
021503	Working on site is so important. Doing daily patrols are necessary to prevent tent. Have to get up and do daily activities or you will fall back into your circle. It should be people who want to get back into society and get off the drugs. The drug thing is a big thing. Going through garbage, ripped open bags - it should be people who really really want to get their lives on track and get off the drugs. That's why I was torn about the harm reduction stuff on site. The point of getting housed is to get your life back in order.
021504	These are a great idea - it's a way to have separate living but still be like a small appt. It would make the cost more reasonable. 1,200 appt is too much. A mix of both
021505	<p>Have a choice whether you need food delivery or not. Have a community meeting once in a while - there should be a subcommittee of people who are living there. Everyone has to participate. I'm 55 years old. I'm not getting any younger. I'm getting tired of moving. I see all these houses, I wonder why I can't live in one. When I had a dog, housing was a must - I had to have a roof over my head, not for myself, but for my dog. My job is really important, if I can get a rhythm.</p> <p>Don't have people staying over. It can get out of hand. 2 days might be okay.</p> <p>We should have an address, proper mailbox, etc. It's a stepping stone.</p>

	<p>Put washrooms in the home. Public bathrooms mean diseases and a place to use drugs.</p> <p>We should look in to backgrounds of people for DV, child abuse etc, before we allow them into the project. Make sure it is safe for women, etc. Backgrounds of stealing, addictions, etc. If you put 3 people with the same drug in one place they will use together.</p> <p>Weekly drug tests for the methadone stuff.</p>
021506	Treat it like a halfway house basically!
021507	
	<p>I was part of Portland housing society. What helped was JobDraw - 3 times a day they would roll a DND dice and your name was placed in the order you came in. you would sign up for a job that paid 10-15 an hour but it wasn't just the money. It was essential because you were a part of something better. You were essential to the community working. It was the sense of responsibility that the community gave you a sense of pride.</p> <p>How many people died in the tent city was smaller versus when they gave us homes. It was in isolation that the darkness stirred. There is less death in a tent city than housing because you are alone. It's hard to appreciate housing when you get it and don't have any help with the issues that put you there in the first place. You have to address the trauma, you have to address the things that brought you there.</p>
021508	
	<p>I had a tent at the bayfront by hutches. We'd clean up garbage and maintain it, etc.</p> <p>Computer is good but has to be with someone safe at all times.</p> <p>Bike repair job could be a job</p> <p>I can afford my own apartment but I need the ongoing support of the outreach after I move into a place.</p>
021509	
021510	Harm reduction is a big thing
	<p>There was a big townhouse complex called Purnel - it was all gangs. the bigger places get tougher. Bigger gangs.</p> <p>It's 100x more violent than it used to be. No love, no respect. It's homeless stealing from the homeless. It's hard to get out of where I'm at because someone is always trying to pull you down to get ahead of you.</p>
021511	It's a great idea. They're awesome. All it takes is a few good people.
021512	Nah
	No meal delivery - I'm responsible and can make my own food
022401	A quiet site
022402	As a 9-year ER nurse, I know what it's like to be overstimulated. But everyone has capabilities.

	<p>They just don't have a support system, direction, or an advocate. I take great pride in being able to help someone. People lose their sense of purpose, they lose their dignity, they've lost so much. It's being able to re-solidify that being homeless doesn't make you less of a person. Homelessness doesn't define you, you define homelessness.</p> <p>It's not the day to day lives ((the homeless)) lived. It's the whole lives they have lived. Most people couldn't last a minute. You see a homeless person going for a coffee and have no idea the strength it takes. They're inspiring. All of them are. It's been a humbling experience.</p> <p>I never realized how difficult it is to be homeless. You may be able to find food and shelter, but you can't use the bathroom in peace. You can't.</p> <p>Being in a shelter, they take everything away from you, and then don't require you to be a part of anything. You have no responsibility.</p> <p>Not only is it disorienting but they make no steps on teaching people how to take care of themselves.</p> <p>a lot of people say 'i'm homeless...' but they don't want to not be homeless. they want to hold on to that.</p>
022403	<p>I'm a retired construction worker People can have guests during the day. Curfew at 10-11 and you're gone. No overnight guests. That's the worst - it's what got me kicked out.</p> <p>I can do anything but electrical. I was an industrial flat roofer.</p>
022404	
022405	
022406	<p>Sometimes the pre-made food is old. It has to be fresh</p>
022407	<p>I like meal delivery but the kitchen would be better for learning to cook, life skills, etc. People think they are living life but they aren't living life out here.</p> <p>I went to a rehab program as a youth, there is a resolution process with certain steps. If someone pisses you off one day, staff should sit with them and watch them make a resolution with each other. 'I realize I did this with you today, take ownership, move on, and throw the beef out'</p> <p>Whether we're homeless or not, we're lives. we matter.</p> <p>We need safe supply. Safe dope from a doctor who really genuinely cares about our lives. Or even a dispenser that is all supplied but a professional doctor that is locked down and secured.</p> <p>I think this sounds like a very very great idea. Hamilton needs it. It's bad out here. the homelessness, the drug addiction. I'm an addict myself but the living space will get people into living skills, living situations, growing up a bit. I'm a grown ass adult and I don't act like it half the time. Treat someone like a child, they are gonna act like a child. Treat them like an adult and they</p>

	<p>are gonna act it.</p> <p>People can do their thing and have fun but be respectful. Just because we are drug addicts doesn't mean we can't be respectful.</p>
022408	<p>I don't like the idea of cops, but you won't find a person in my circle of friends who does. They make us uneasy.</p> <p>I don't disagree with visitors, but there should be a limit on the number of visitors at a time. Don't want anyone having a party. I'm older. I like my peace and quiet.</p>
030301	
030302	<p>Homelessness is a multi-billion industry. I make tons of money. Legally it's a billion dollar industry. Illegally it's a 10 Billion industry.</p> <p>You have no idea what it is to eat out of a garbage can and freeze. You have to put yourself there. When I put myself in a camp I have one of everything and that's where I am. No tent no nothing. Spend a week in the same clothes not taking a shower, in a tarp, etc. Once they accept you they have a</p> <p>The average down user uses a ball a day (400). How do they make that money (cans, copper, etc). Once you've done all this - risk your freedom, your risk. Doing what you're doing, you are the enemy. They won't work with you, they will gang up against you. They will never follow you, they will never trust you.</p> <p>They aren't smart enough to make their own decisions. When you ask guys like this their own questions - they give you the answers that suit your surveys.</p> <p>If you shit in the shower you get a beating - no one will tell you that.</p> <p>Our camp was simple. We had chores. I knew the bylaw officers. I know their game. The survey on Queen St. I knew their camp. I met up with BamBam (dealer) and everyone respects him. Fear controls the camp. If you're not one of them, you don't put fear in them.</p> <p>You have to make them feel like they are bettering themselves. If you control the drugs you control the people.</p> <p>You don't make a whole lot of money with drugs, but you make sure everyone has their point in the morning so they don't get sick. That's when they get stupid, that's when they get dangerous that's when they get headaches.</p> <p>We had 30 people on site. Everyone got a point in the morning. No one could tab in the morning</p> <p>If you came and caused a problem on the camp, the campers went back to the corner, the goon squad came out, and cleaned it up.</p> <p>When it came to putting everyone into the boonies, what the city did was ensure everyone took up arms. It's the wild wild west.</p>

They're like children. You can't ask them questions. You have to put the idea in them and make them think they did it.

They wake up sick, they panic, they do whatever they need to. You get them unsick, they take away the panic. then you can reason with them, then you clean the yard. Once they are hgh, they get really particular, they will clean. Once they are high, instead of all the garbage, they send email to the city to request pickup, etc. When the complaints come there is a paper trail.

The rule is if you steal in the neighbourhood and the cops come by, you are gonna get punched out.

When you look at these people as dollars and cents, there is no more emotion. How can I get someone to work and make one, they have to be better at what they do. Now I see 'how can I get people to get better at what they do' . When I hire people, I go to the homeless shelter and hire someone for a pack of smokes, 20 and lunch for the day.

Now they want to do it because they feel like they're bettering themselves. If you look at them as dollars and cents, you will do more for them.

Now you've got a guy, you give him the stipulations - you want to be part of this camp, you have to build your own cabin. There are so many people who want to volunteer who know how to build this thing. Say there are 5 people who want to live on site - to have no other privileges than what the homeless have. They want to know that you aren't looking down on them. They want to know that you are, in some ways, an equal.

They respect a person who can survive with nothing. They respect another homeless person who can show them something new. It isn't much.

The consequence is pretty simple. Live and die by their rules. Don't let them kill anyone - yes we have guns at our site - but there are other people who will come in with guns to play the heavy. But most people will come with guns who have never shot them.

We don't do a lot of arguing. Not a big scene. Just say listen dude, it's time to stop. If they don't listen, then you hit them. In front of everyone. You only have to hit 1-2 people or beat one up pretty good, then the rest fall in line.

I'd help you do this in a heartbeat. I don't do dope, but there's a dollar value in it. The world will never stop having it, It will never be out of demand or supply. If you could control it, get them to be better than they are, it would calm down. Most of these guys on the site are junkies but getting them from 1000 a day to 400 a day is less risk to the public. You can't say that to the city, but obviously they.

Every morning, every night you hear the horns blaring 'get a job, bum'. Every weekend you get a group of drunk guys, come to beat you up.

In my tent I have carpet, you take off the shoes, I have a tv, mattress, carpet, matching pillows, etc. You are your environment, this is what a normal person lives like. This is what I want to live like. Other people catch on. Then they all boost their homes.

	<p>Red hill trail by queenston, a little gully where it gets all windy. big red brick wall. at the bottom it's flat. a creek 3 ft deep, 3 feet wide, and runs fast enough it wont freeze through the winter.</p> <p>Right now I'm looking to get a genny to run on a magnetic pulse so you don't need power.</p> <p>If you reject gifts because they're stolen, then you are an outsider fuck you. Then you will have the resident being overpowered by the kick-outs and you're going to lose.</p> <p>They won't smash up their own place, break their own property. They won't get mad and smash things that are valuable. If they break their own window, they do without a window until they get the means to repair it properly. It has to be valuable to them.</p> <p>Now when it's 44 people strong, it's 'us 44 people built that - not some geek over there did and we live there.</p> <p>Starting with 44 tents, the people build their own house. Then it becomes jealousy and envy. When these people are jealous and envious, it's theft, violence, and robbery.</p> <p>Then you let it leak, only tell certain people that you like theres a spot where the city won't bother you. Then you move from being the geek in the glasses who gives it for free to being the educated man who knows how to work the city with them.</p> <p>Be who you are 'I'm a bit of a geek, I'm educated, I can get the government to fund us, I can get the money for 5 houses. Are you guys interested? We have to build them ourselves and each house has to be finished in a week. Then it'll be 'hey, you got that, can we get one?'</p> <p>It's a game of chess.</p> <p>Now you're some smart slick guy who has a loophole in the city.</p> <p>If you haven't picked your site already, pick something near water. No paying for hydro, build a water wheel. Half these tweakers love 12v. They do some fucked up things with their cellphones and 12v.</p> <p>Then just let it go wild.</p> <p>Out where we were, we didn't have anyone out bringing us food. We had to cook and take care of each other as a community. We made it very clear to the community. 'What did you lose? If it's one of ours, you will get it back with an apology. because if they didn't, they would get a punch in the face. It's a self-contained self-community. Thats why they dont give a fuck about what the city says.</p>
030303	<p>Cooking classes, not meal delivery. Not everyone knows how Housing worker is all about quality Harm reduction vending machine</p> <p>It'll get out of control - stealing copper, Catalytic converters, breaking into homes. You need supervision 100% or it's not gonna work. Anyone who does down is fucked. They will steal from you, do whatever they gotta do. They're just not normal.</p>

	<p>If you put it out in the bush, it'll be a disaster. I think it should be strict.</p> <p>Darko -</p> <p>Mustafa Dixie</p>
030304	<p>You can't make it too good. Nobody would work</p> <p>There should be a time period - get a place or a job. Gotta move on.</p> <p>If you motivate everyone to be lazy, the whole thing will go to shit.</p> <p>Try to do a school - trade thing. Take a trade in school so they have a job on the side (small engine repair, etc. You have to keep people occupied so they are not just getting free shit, getting bored, and getting high. Also an education thing on the side - going back to school. If you are getting free shit, you have a lot of time. You should be reading books and going to school to educate yourself instead of just trying to get high.</p> <p>Near a grocery store and a Tim Hortons.</p>
030305	<p>Have a professional mediator come in once in a while to ease disputes. Someone from outside of the circle. Support workers are key because most of the population will probably be addicts.</p>
030306	<p>I like staff, I like police there so no one tries to take over and say 'I run this place'. It just happens in time. Things end up like that.</p> <p>I'd like a nice peaceful place. Quiet. I'd like to get away.</p> <p>Maybe not forever, but it would be a place to go for a while. Get somewhere peaceful so you can try something new.</p> <p>Like a recovery place as well. Recovery from the streets. A peaceful space where you can calm down, have food to eat and not so much to worry about.</p>
030307	<p>You need reasons to travel out. Can't have it so people never have to leave</p> <p>"Enough is enough. It's 2022. Kitchener is doing it... why can't we?"</p> <p>I want to be the chef for the people.</p>
030308	<p>Right now me and my boyfriend have a big cart and a suitcase but it's all survival stuff. One of us has to take turns guarding it at all times and we can't even get warm at the same time. It's exhausting.</p> <p>A lot of couples get kicked out because of their fighting. They should have their own cabins.</p> <p>Is there only going to be storage for your stuff in your home? Kitchen stuff too? Fridges?</p> <p>Getting stolen off constantly - being lied to and gaslit. I was always spending more than I needed</p>

to for my own survival. I'm very very scared of losing my stuff.
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Appendix 3 - Pull-Quotes

“Yes - The biggest thing is everyone wants to own their own house. That's the ultimate goal. That's the dream - my dream anyways. When you have such a small space you'd be utilizing every square inch of that space. It also gives you the limits on storing useless items that you haven't touched in years. Overall say on who can come in and who can't. Freedom in a confined area. You don't get the best of both too often” - 020702

“Yes - It's everything you need - everything a house or an apartment has or everything a tent doesn't. The electricity and the locks. You lock your door like an actual house. It gives everyone the feeling of ownership and the stepping stone to do the things they need to do. Also the fact that it's a tiny home.” 020704

“Yes - I like living alone, and I don't need a big house - nothing more than a place to sleep, have a cup of coffee, and get on with my day. If I have a bit of rhythm in my life I'd be a lot better off. I go through bouts of depression when the weather isn't too good. I'd want it to be secured. A little bit of privacy goes a long way.” 021505

“Yes - I have no hope, no family. They took my kid. I have no support whatsoever. I've been taking care of myself for years, being kicked out of shelters for reasons that aren't my fault - it would give me my independence back.” 021505

Yes - I'd like to get out of the vicious cycle. Being in and out of places, rooming houses, etc. I lived in a tent for a few months and liked it better than the shelters. You have more freedom and feel more secure amongst your small community rather than being pushed into a place where you are constantly being surrounded by triggers for using, stealing your stuff all the time. It's always interested me. “ - 021509

Yeah - It's interesting. At this point in my life I'm at a crossroads. It's comforting, it's cozy. I've owned houses and then gone from that to this ((being homeless)). I know it sounds corny but money has never had an impression on me. I came from money and chose this lifestyle for my own wellbeing. I could be in a little shack without hydro. if i had the people I loved it wouldn't matter. - 022402

Yeah - Just to hear the way the houses are - they sound homey. You have that sense of a homey place. That makes you feel better.. to maintain it, to respect it, to even possibly get clean. Even at the Y, it has no sense of home. - 022407

Yes - Gets me out of the cold and the wetness. It's a nice warm bed. My own little space - i can lock my belongings in it, don't have to worry about someone walking by my bed and stealing it - 030304

Yeah - Right now I have no place to go. Me and my boyfriend just want a place to stay that is safe and warm and we won't be kicked out. I'm not here for drugs or anything. I'm here for mental health and my family. I just need to get back on my feet. - 030308

'I don't really care if it's central. There are buses everywhere. I just want to be somewhere secure, and safe, and that i can have access to a phone, and that I can get on with my life - because [right now] I can't get on with my life. - 020705

"When you build something out of nothing, you become attached to it." - 020706

If there is something of value we can contribute to, things will change - 020707

"I was part of Portland housing society. You would sign up for a job that paid 10-15 an hour but it wasn't just the money. It was essential because you were a part of something better. You were essential to the community working. It was the sense of responsibility that the community gave you a sense of pride.

How many people died in tent city was smaller versus when they gave us homes. It was in isolation that the darkness stirred. There is less death in a tent city than housing because you are alone. It's a hard to appreciate housing when you get it and don't have any help with the issues that put you there in the first place. You have to address the trauma, you have to address the things that brought you there.- 021508

"As an 9-year ER nurse, I know what it's like to be overstimulated. But everyone has capabilities. They just don't have a support system, direction, or an advocate. I take great pride in being able to help someone. People lose their sense of purpose, they lose their dignity, they've lost so much. It's being able to re-solidify that being homeless doesn't make you less of a person. Homelessness doesn't define you, you define homelessness.

It's not the day to day lives ((the homeless)) lived. It's the whole lives they have lived. Most people couldn't last a minute. You see a homeless person going for a coffee and have no idea the strength it takes. They're inspiring. All of them are. It's been a humbling experience.

I never realized how difficult it is to be homeless. You may be able to find food and shelter, but you can't use the bathroom in peace. You can't

Being in a shelter, they take everything away from you, and then don't require you to be a part of anything. You have no responsibility.

Not only is it disorienting but they make no steps on teaching people how to take care of themselves.

a lot of people say 'i'm homeless...' but they don't want to not be homeless. they want to hold on to that.” - Tara

“Whether we're homeless or not, we're lives. We matter.

(....)

I think this sounds like a very very great idea. Hamilton needs it. It's bad out here. the homelessness, drug addiction. I'm an addict myself but the living space will get people into living skills, living situations, growing up a bit. I'm a grown ass adult and I don't act like it half the time. Treat someone like a child, they are gonna act like a child. Treat them like an adult and they are gonna act it.

People can do their thing and have fun but be respectful. Just because we are drug addicts doesn't mean we can't be respectful.” - 022407

“Right now me and my boyfriend have a big cart and a suitcase but its all survival stuff. One of us has to take turns guarding it at all times and we can't even get warm at the same time. It's exhausting.

(....)

Getting stolen off constantly - being lied to and gaslit. I was always spending more than I needed to for my own survival. I'm very very scared of losing my stuff. “ - 030308